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Nearly 16.4 lakh customers quit BSNL network in June 2023 quarter: Chauhan

In the period of April 2022 to March 2023, about 65.8 lakh customers ported out of BSNL, while 16.85 lakh people ported in, Minister of State (MoS) for Communications Devusinh Chauhan said in a written reply to an unstarred question in Lok Sabha.



NEW DELHI: Nearly 16.4 lakh Bharat Sanchar Nigam Limited (BSNL) customers ported out of the state-run telecom operator's network between April-June 2023, the Parliament was informed Wednesday. During the same period, nearly 2.77 lakh customers ported into BSNL's network.

In the period of April 2022 to March 2023, about 65.8 lakh customers ported out of BSNL, while 16.85 lakh people ported in, Minister of State (MoS) for Communications Devusinh Chauhan said in a written reply to an unstarred question in Lok Sabha.

According to the data shared by the minister, about 1.37 crore new customers joined BSNL between April 2022 to March 2023. In the June 2023 quarter, 31.46 lakh new customers joined the telecom PSU.

"BSNL is providing 4G services in 26 Circles across the country on a limited scale. In line with Atmanirbhar initiative of the government, BSNL has issued Purchase orders for one-lakh 4G sites to rollout 4G services all over India within 18 to 24 months," Chauhan said.

BSNL on July 15 launched its much-awaited 4G services in Amritsar, Punjab, under a beta phase. The telecom PSU will also distribute prepaid SIMs to gather customer feedback about the quality of its fourth generation network.

Earlier in May, BSNL had placed an advance purchase order (APO) of over Rs 15,000 crore with TCS and ITI for 1 lakh 4G sites. Of the total, ITI will deploy 20% of sites.

BSNL expects a 20% increase in its revenue following the mass availability of its 4G services in the country.